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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/847,490	05/02/2001	William Eggers	00860/RPM	6266
1933	7590	11/06/2003	EXAMINER	
FRISHAUF, HOLTZ, GOODMAN & CHICK, PC 767 THIRD AVENUE 25TH FLOOR NEW YORK, NY 10017-2023			ZIMMERMAN, BRIAN A	
			ART UNIT	PAPER NUMBER
			2635	4
DATE MAILED: 11/06/2003				

Please find below and/or attached an Office communication concerning this application or proceeding.

Office Action Summary

Application No.

09/847,490

Applicant(s)

EGGERS, WILLIAM

Examiner

Brian A Zimmerman

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-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --
Period for Reply

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If the period for reply specified above is less than thirty (30) days, a reply within the statutory minimum of thirty (30) days will be considered timely.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133).
- Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

Status

- 1) ☐ Responsive to communication(s) filed on ____.
- 2a) ☐ This action is FINAL. 2b) ☒ This action is non-final.
- 3) ☐ Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

Disposition of Claims

- 4) ☒ Claim(s) 1-33 is/are pending in the application.
- 4a) Of the above claim(s) ____ is/are withdrawn from consideration.
- 5) ☐ Claim(s) ____ is/are allowed.
- 6) ☒ Claim(s) 1-33 is/are rejected.
- 7) ☐ Claim(s) ____ is/are objected to.
- 8) ☐ Claim(s) ____ are subject to restriction and/or election requirement.

Application Papers

- 9) ☐ The specification is objected to by the Examiner.
- 10) ☐ The drawing(s) filed on ____ is/are: a) ☐ accepted or b) ☐ objected to by the Examiner.
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).
- 11) ☐ The proposed drawing correction filed on ____ is: a) ☐ approved b) ☐ disapproved by the Examiner.
If approved, corrected drawings are required in reply to this Office action.
- 12) ☐ The oath or declaration is objected to by the Examiner.

Priority under 35 U.S.C. §§ 119 and 120

- 13) ☐ Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
a) ☐ All b) ☐ Some * c) ☐ None of:
1. ☐ Certified copies of the priority documents have been received.
2. ☐ Certified copies of the priority documents have been received in Application No. ____.
3. ☐ Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).
* See the attached detailed Office action for a list of the certified copies not received.
- 14) ☐ Acknowledgment is made of a claim for domestic priority under 35 U.S.C. § 119(e) (to a provisional application).
a) ☐ The translation of the foreign language provisional application has been received.
- 15) ☐ Acknowledgment is made of a claim for domestic priority under 35 U.S.C. §§ 120 and/or 121.

Attachment(s)

- 1) ☒ Notice of References Cited (PTO-892) 4) ☐ Interview Summary (PTO-413) Paper No(s). ____
- 2) ☐ Notice of Draftsperson's Patent Drawing Review (PTO-948) 5) ☐ Notice of Informal Patent Application (PTO-152)
- 3) ☒ Information Disclosure Statement(s) (PTO-1449) Paper No(s) 2. 6) ☐ Other: ____

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Specification

Applicant is reminded of the proper language and format for an abstract of the disclosure.

The abstract should be in narrative form and generally limited to a single paragraph on a separate sheet within the range of 50 to 150 words. **It is important that the abstract not exceed 150 words** in length since the space provided for the abstract on the computer tape used by the printer is limited. The form and legal phraseology often used in patent claims, such as "means" and "said," should be avoided. The abstract should describe the disclosure sufficiently to assist readers in deciding whether there is a need for consulting the full patent text for details.

The language should be clear and concise and should not repeat information given in the title. It should avoid using phrases which can be implied, such as, "The disclosure concerns," "The disclosure defined by this invention," "The disclosure describes," etc.

Claim Rejections - 35 USC § 102

The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this

Office action:

A person shall be entitled to a patent unless –

(e) the invention was described in-

(1) an application for patent, published under section 122(b), by another filed in the United States before the invention by the applicant for patent, except that an international application filed under the treaty defined in section 351(a) shall have the effect under this subsection of a national application published under section 122(b) only if the international application designating the United States was published under Article 21(2)(a) of such treaty in the English language; or

(2) a patent granted on an application for patent by another filed in the United States before the invention by the applicant for patent, except that a patent shall not be deemed filed in the United States for the purposes of this subsection based on the filing of an international application filed under the treaty defined in section 351(a).

1. Claims 1,2,10,11,12,16,17,19,27,28 are rejected under 35 U.S.C. 102(e) as being clearly anticipated by Green (6366196).

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Green shows a call box where the customer can summon assistance. The device includes a plurality of manual requestors T1,T2... that transmit a request signal upon manual actuation by the customer. The system includes a base station CU (see abstract) receives request signals from T1,T2... and forwards the request to a plurality of remote communicators W1,W2... associated with a particular requestor and provides a display of requests to service personnel. The service requests are displayed in chronological order. See col. 8 lines 30+.

Claim Rejections - 35 USC § 103

The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negated by the manner in which the invention was made.

2. Claims 3,4,7,8,9,15,20,21,24-26,31-33 are rejected under 35 U.S.C. 103(a) as being unpatentable over Green as applied to claims 1 and 2 above, and further in view of Koga (6021313).

In an analogous art, Koga shows a selective call receiver that displays messages. Koga displays the time of the message in addition to the message so that the user can easily determine the newness and importance of the message. See abstract. Therefore, it would have been obvious to one of ordinary skill in

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the art at the time of the invention to have included the display of the time of the message in the Green messaging system to assist the user (service personnel) in determining the importance of the message.

3. Claims 5,22 are rejected under 35 U.S.C. 103(a) as being unpatentable over Green as applied to claim 1 above, and further in view of Sharpe (5363377).

In an analogous art, Sharpe shows a selective call receiver that displays messages. In addition to the messages being displayed, Sharpe also displays the current time. See abstract, col. 4 lines 51+, and col. 6 lines 54+. Therefore, it would have been obvious to one of ordinary skill in the art at the time of the invention to have included the display of the current time in the Green messaging system to assist the user (service personnel) in determining the importance of the message.

4. Claims 6,13,23 and 29 are rejected under 35 U.S.C. 103(a) as being unpatentable over Green as applied to claim 1 above, and further in view of Chaco (5689229).

In an analogous art, Chaco shows a call box system where the request display can display if a requestor has made more than one request in a time period and assigns priority levels to the request messages. See col. 25 lines 15+. Therefore, it would have been obvious to one of ordinary skill in the art at the time of the invention to have included an indication of the priority and

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duplication of messages in the Green messaging system to assist the user (service personnel) in determining the importance of the message.

5. Claims 14,30 are rejected under 35 U.S.C. 103(a) as being unpatentable over Green as applied to claim 1 above, and further in view of Hwang (5920271).

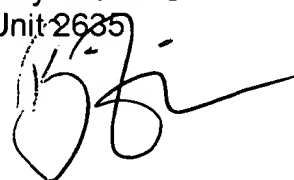
In an analogous art, Hwang shows a selective call message display device that uses different fonts or bold typeface to show the importance of the message. See col. 5 lines 57+. Therefore, it would have been obvious to one of ordinary skill in the art at the time of the invention to have used bold typeface as an indication of the priority of messages in the Green messaging system to assist the user (service personnel) in determining the importance of the message.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Brian A Zimmerman whose telephone number is 703-305-4796. The examiner can normally be reached on Off every other Friday.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Mike Horabik can be reached on 703-305-4704. The fax phone number for the organization where this application or proceeding is assigned is (703) 872-9306.

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is 703-305-4700.

Brian A Zimmerman
Primary Examiner
Art Unit 2635



BAZ